

Strategic ambiguity in workplace communication is the purposeful use of symbols that allow multiple interpretations of messages.

Currently Selected: A

A True



B False



Rationale

Answer: True Rationale: Strategic ambiguity refers to intentionally using language that permits varied interpretations, which can be beneficial in certain contexts where flexibility is required. Political Messaging: In a political context, saying "nice weather" might be a way to divert attention from more pressing issues. For instance, a leader might comment on the weather to avoid answering a difficult question, leaving the audience uncertain about their position on the topic at hand.

Question 124

Our court system is an example of an organization with the goal of integration.

Currently Selected: A

A True



B False



Rationale

Answer: True Rationale: The court system aims to integrate different perspectives and resolve disputes in a way that upholds justice and societal norms, working to bring parties together through legal processes.

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Question 125

If we use immediacy in workplace communication, we intend to create perceptions of psychological closeness with others.

Currently Selected: A

A True



B False



Rationale

Answer: True Rationale: Immediacy in communication uses verbal and nonverbal cues to foster a sense of connection and warmth, reducing physical distance between yourself and the other person thereby creating perceptions of psychological closeness with your co-workers.

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Question 126

Two tellers at a bank sharing tips for effective customer service interactions is an example of horizontal communication.

Currently Selected: A

A True



B False



Rationale

Answer: True Rationale: This scenario represents horizontal communication as it occurs between individuals at the same hierarchical level within the organization.

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Question 127

Competition is an approach to managing conflict that views conflict as a "battle" to be won.

Currently Selected: A

A True



B False



Rationale

Answer: True Rationale: The competition style of conflict management views conflicts in terms of winning and losing, framing it as a battle where one party seeks to prevail over the other.

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TOOLS

ANSWER RATIONALE

QUESTION ATTACHMENT

Question 128

The president of a company sending a memo to all workers is an example of horizontal communication

Currently Selected: B

A True



B False



Rationale

Answer: False Rationale: This is an example of vertical communication, specifically downward communication, as it flows from a higher authority (the president) to subordinates (the workers).

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Question 129

A boundary spanner is an individual who only shares information within their own group and does not engage with other organizations or team

Currently Selected: B

A True



B False

**Rationale**

Answer: False Rationale: A boundary spanner actively shares information between groups and fosters collaboration, making connections beyond their own organization.

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Question 130

A thank-you note should be sent one week after the interview.

Currently Selected: B

A True



B False

**Rationale**

The statement "A thank-you note should be sent one week after the interview" is considered false because it is generally recommended to send a thank-you note within 24 to 48 hours after the interview. Sending the note promptly shows appreciation for the interviewer's time and reinforces the candidate's interest in the position. Waiting a week may diminish the impact of the note, as it could be too late to leave a positive impression and may be forgotten by the interviewer. Timeliness in sending a thank-you note is crucial for maintaining a strong connection after the interview.

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