

Question 74

During a meeting, a group of students discusses what features to include in their new student center. One student suggests that the center should have stage space for concerts, while another believes it should be centrally located. There are no discussions about the emergency exit. What type of criteria do these suggestions represent?

Currently Selected: B

A Important criteria



B Optional criteria



C Mandatory criteria



D Absolute criteria



Rationale

Answer: Important criteria Rationale: These suggestions are important criteria because they are desirable but allow some flexibility in meeting them. The scenario states there are 'no discussions about the emergency exit' and in any public space an emergency exit is a MUST, so there were no discussions about ABSOLUTE criteria.

Close Toolkit

TOOLS

ANSWER RATIONALE

QUESTION
ATTACHMENT

Question 75

Which type of leader is most likely to use legitimate power?

Currently Selected: C

A A peer leader



B A charismatic leader



C A designated leader



D An emergent leader

**Rationale**

Answer: A designated leader
Rationale:
Legitimate power comes from holding a formal position or title, which is associated with designated leaders rather than emergent leaders.

[Close Toolkit](#)

Question 76

You are in a group which has to complete a project for one of your college courses. One problem is that a student is not contributing to the project. Instead of asking "How can we get Martha to contribute more?" - (solution question), you ask your group, "**What could be stopping Martha from contributing?**" - (problem question). **Why should a problem-solving group begin with a problem question rather than a solution question?**

Currently Selected: C

A To quickly reach a single solution.

B To help define terms like effective or fair.

C To avoid focusing on only one solution to the problem.

D To ensure only concrete language is used.

Rationale

Answer: To avoid focusing on only one option.
Rationale: Starting with a problem question keeps the group open to various solutions, rather than narrowing focus to a single solution too early. This is important because starting with a problem question helps the group think of many different solutions. If the group focuses on one answer too soon, they may ignore other good ideas. They might only try to prove that one answer is right instead of looking at all choices carefully.

Close Toolkit

Previous

Next

Question 77

What type of power is based on respect and admiration from others?

Currently Selected: B

A Punishment power



B Referent power



C Reward power



D Expert power



Rationale

Answer: Referent power Rationale: Referent power is based on others' admiration and respect, which can inspire loyalty. It differs from expert power, which relies on knowledge.

Close Toolkit

Question 78

What feature does **Slack** offer to improve communication within a team?

Currently Selected: B

A A live conferencing tool



B Organized channels for different projects



C A note-taking feature



D A project management board



Rationale

Correct Answer: Organized channels for different projects
Rationale: Slack provides organized channels for different projects, which helps keep communication structured and easily searchable, improving overall team collaboration. Project-Specific Channels: A team can make a channel for a marketing project, like #marketing-campaign. In this channel, members share news, ideas, and important files. This helps everyone work together and find past messages easily. Departmental Channels: Companies can have channels for each department, like #sales, #design, or #development. In these channels, team members talk about their work, share updates, and ask for help. This helps everyone in the same department work better together. Event Planning Channels: For a company event, a channel named #annual-conference

Close Toolkit

Question 79

The emotional tone or atmosphere created by members within a group, affecting how comfortable and open members feel is known as **1** group climate .

Answers 1 - 1

1. group climate

Rationale

Close Toolkit

Previous

Next

Question 80

In order to help create professional-looking visual presentations, users can access creative tools like **1** canva , and to facilitate easy file-sharing with various group members, is a **2** dropbox free service which also allows users to create shared folders for documents.

Answers 1 - 2

1. canva ✓

2. dropbox ✓

Rationale

Canva and Dropbox fit well in this context because Canva provides a user-friendly platform for designing visually appealing presentations with a range of templates and creative tools, while Dropbox offers reliable cloud storage for easy file-sharing, enabling group members to collaborate effectively by accessing and editing shared documents seamlessly.

Close Toolkit

Question 81

Evernote is a free resource can be used for **1** content curation , the collection and storage of information from across the web. Your group might locate several webpages, videos, and other resources and use Evernote to maintain a research file in shared notebooks.

Answers 1 - 1

1. content curation

Rationale

'Content curation' is the answer because it involves gathering and organizing valuable information from various sources, like webpages and videos, into a single platform, making research more efficient and accessible.

Close Toolkit

Previous

Next

Question 82

1 task functions focus on tasks that help the group reach its goals, while **2 maintenance** functions are aimed at supporting positive relationships among group members.

Answers 1 - 2

1.

task



2.

maintenance



TOOLS

ANSWER RATIONALE

QUESTION
ATTACHMENT

Question 83

An individual who uses the group for personal gain, without regard for group goals, is performing a **1** self-centered function. This type of behavior can disrupt the group's effectiveness.

Answers 1 - 1

1. self-centered ✓

Rationale

Close Toolkit

TOOLS

ANSWER RATIONALE

QUESTION
ATTACHMENT

Question 84

During a group project for her psychology class, Emma felt a sense of **1 trust** because she knew her teammates would complete their assigned tasks on time and help each other when needed. She was content that everyone could rely on each other to complete the work to achieve the goal. This was not an example of interpersonal trust, but an example of **2 cohesivness task trust**.

Rationale

Answers 1 - 2

1. ✓
2. ✗

Close Toolkit

Question 85

As the meeting progresses, Alex checks the notes from the last meeting and remarks, "Let me pull up the minutes from our last discussion."

Name the **Task Function Statement** he uses: **1** recording .

Answers 1 - 1

1.

recording



Question 86

In her history class group, Maria enjoys **1** relieving tension by telling engaging stories and adding humor to ease the group atmosphere. This helps every one to relax. This behavior suggests she takes on the **Storyteller** role, but what characteristic does this refer to?

Answers 1 - 1

1.

relieving tension



Question 87

In her student government team, Lisa appreciated the **1** supportiveness of the group because everyone welcomed her ideas, and members were genuinely **open to feedback**.

Answers 1 - 1

1. supportiveness



Question 88

While discussing the budget, Jenna realizes that a few members are not contributing and says, "We should really focus on the issues at hand and not talk about others who aren't here." Name the **Maintenance Function Statement** she uses **1** establishing norms .

Answers 1 - 1

1.

establishing norms



Question 89

Only designated leaders, not emergent leaders, can hold legitimate power within a group.

Currently Selected: B

A True



B False



TOOLS

ANSWER RATIONALE

QUESTION
ATTACHMENT

Rationale

Answer: True Rationale: Legitimate power is tied to titles or formal positions, which are held by designated leaders, unlike emergent leaders.

Question 90

TOOLS

ANSWER RATIONALE

QUESTION
ATTACHMENT

One example of a formal role is when the treasurer of an organization pays the monthly bills.

Currently Selected: A

A True



B False



Rationale

Correct answer: True Reason: A formal role is an official job in a group or organization. The treasurer's job is to take care of money, so paying bills each month is part of this official job.

Question 91

Leadership is the process of influencing others' behaviors and attitudes through communication.

Currently Selected: A

A True



B False



Rationale

Answer: True Rationale: According to Hackman and Johnson, leadership involves using communication to shape behaviors and attitudes to achieve group goals.

Close Toolkit

Question 92

Autocratic leaders encourage group members to share their ideas and make decisions together.

Currently Selected: B

A True



B False

**Rationale**

Answer: False Rationale: Autocratic leaders control decisions, often without group input. Example: Military leaders in strict operations often use autocratic methods.

Close Toolkit

Question 94

A democratic leader might ask the group for suggestions to solve a problem.

Currently Selected: A

A True

B False

Rationale

Answer: True Rationale: Democratic leaders value input from the team. Example: A school principal seeking teachers' input on curriculum changes is democratic.

Close Toolkit

Question 95

Laissez-faire leaders are highly involved in directing group discussions.

Currently Selected: B

A True



B False



Rationale

Answer: False Rationale: Laissez-faire leaders take a hands-off approach, allowing others to decide. Example: Some tech companies let teams self-manage projects.

Close Toolkit

Question 96

Reward power can only be used by designated leaders within a group.

Currently Selected: A

A True

B False

Rationale

Answer: False Rationale: Reward power can be used by both designated and emergent leaders to offer benefits or favorable outcomes to group members.

Close Toolkit

TOOLS

ANSWER RATIONALE

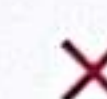
QUESTION
ATTACHMENT

Question 97

A person can play only one role in a particular discussion.

Currently Selected: B

A True



B False



Rationale

The correct answer is False. Rationale: In a discussion, a person can take on multiple roles, such as asking questions, giving information, and supporting others. People often switch roles depending on the conversation's needs. This flexibility allows them to contribute in different ways during the same discussion.

Close Toolkit

Question 98

Imagine you are a new parent who has given up a regular office job to freelance your design career and you are seeking a productive work environment outside of your home. You visit a coworking space called 'Lodgic' and notice various amenities, such as meeting rooms, quiet zones, and childcare services. The atmosphere feels lively and supportive, promoting both individual focus and teamwork. As you explore, you reflect on how these features enhance your work experience compared to traditional offices. **Question:** True or False, Freelancers at Lodgic coworking space work in complete isolation without any opportunities for interaction with others?

Currently Selected: B

A True



B False



Rationale

Answer: False. Lodgic encourages interaction and collaboration among freelancers and small businesses in shared workspaces.

Close Toolkit